



# RETAILERS AGAINST CRIME

Local knowledge with a national reach

# ABOUT US

Founded in 1997, we are a national, not for profit retail crime partnership committed to detecting and preventing crime, including acts of violence by sharing information across the UK.

## Our main objectives are to assist in:

- Reducing the opportunity for crime and anti-social behaviour to take place.
- Protecting staff and customers from acts of physical violence and verbal abuse.
- Reducing the incidents of crime and the fear of crime for the benefit of staff, customers and the public.
- Preventing losses through sharing information and in-depth crime awareness training programmes.

Our specialised team analyse all information reported on individuals involved in crime. We identify their methods, any associates and locations targeted which enables us to forewarn our members securely to detect and prevent crime before it occurs.

We are at the forefront in identifying and providing intelligence on organised crime groups, many of whom are involved in other criminal activities including drugs, firearms, trafficking and terrorism.

As a Community Interest Company, we provide workshops to the wider community, including educating the younger generation on the effects of crime, investing in their future.

Our schools programme features a film and a lesson plan to ensure delivery is consistent.

RAC are fully compliant with DPA and GDPR 2018 and we are National Standards Accredited.

A Community Interest Company registered in Scotland SC371106  
Retailers Against Crime CIC

Working together and sharing information is key to preventing and reducing crime.



# INTELLIGENCE

We recognised the need for instant access to intelligence.

As a result, we launched our secure members area and App powered by SentrySIS in 2020. This allows your central teams and stores to report incidents and access real time intelligence. Other features include:

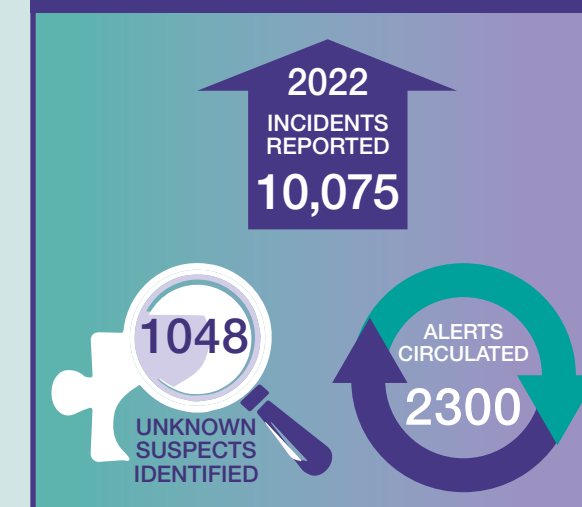
- CRIME MAPPING** Track offenders and organised crime groups
- REPORTS** Access reports and monthly statistics from our team of experts
- SEARCH** Area specific facility to search profiles and vehicles
- CONNECT** Share information on our secure online member chat facility
- API** Connecting members systems directly to RAC avoiding double keying



Key Performance Reports are available upon request to cater for all business premises.

A brief overview of 2022 is featured below including the map to the right detailing where incidents have been reported from last year.

## Partnership Statistics 2022



# CASE STUDIES

Sharing intelligence leads to deterring incidents, arrests and conviction.



## ARREST

This male was first reported to RAC in October 2011 from a store in Chester. His most recent activities are in Scotland and Northern Ireland, although he travels throughout the UK. Due to the intelligence network RAC has established with members and police forces, this led to his arrest and imprisonment in 2020.



## INTERCEPT

Males were suspected of high value thefts of ink, razors, tobacco substitutes and clothing throughout the UK. Following a joint operation between RAC, PSNI Interceptors and PSNI Air Support three males were arrested. Foil lined bags, a de-tagger and further evidential items were located in follow up searches. Outstanding warrants and Immigration Enforcement interest was also noted.



## TRACK

This Team was first reported to RAC in 2015 and travel extensively throughout the UK. They commit change ringing which is a crime of deception committed by confusing and distracting staff to obtain cash using sleight of hand.

By tracking travel patterns we can forewarn members which can deter incidents before they happen.

# PARTNERSHIP WORKING

RAC have Information Sharing Agreements with the Police Service of Northern Ireland, Police Scotland, Cumbria Constabulary and Greater Manchester Police.



We work together with police forces across the UK sharing relevant intelligence. Our ISAs with the police allow us to request details on individual/s who have been detained/arrested or charged.

RAC represent our members on various forums to ensure we all work collaboratively and share good practice. We also work closely with business crime reduction partnerships throughout the UK enabling vital intelligence to be shared nationally.



“ What our members say:

Working with RAC and through their partnership agreements across the country has no doubt reduced crime in our stores, protected staff and provided recourse to offenders.

RAC has assisted in increasing the identification of offenders, improved police liaison and continues to provide a seamless method to our teams in sharing key intelligence.

The regular flow of intelligence and offender profiling through to our central teams really helps us protect our stores, our colleagues and our bottom line.





# MEMBERSHIP BENEFITS



- Instant access to daily intelligence
- Crime prevention advice and training
- Dedicated contact
- Police collaboration
- Key performance reports
- Crime mapping
- Risk profiling
- Monthly statistics and quarterly review
- Conferences and networking

Providing a dedicated and trusted service to our members for over 25 years



The cornerstone of our success is that we are a small and very committed team who have a passion for supporting retailers to reduce crime.

For more information on membership contact our team on 01786 471451.



## CONTACT

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